



## LIMITED 1-YEAR WARRANTY

Colorlabs Enterprises, Inc. (hereinafter, "Colorlabs", "us", "we"), warrants to the first retail purchaser the mailroom products which consist of a compatible or remanufactured ink cartridge, ribbon cassette or other mailroom consumable for use in a mail addressing system, postage meter or digital mailing system (hereinafter, the "mailroom product") covered by this limited warranty statement conforms to the manufacturer's specifications and will be free from defects in workmanship and materials at the time of shipment and installation valid for a period of one (1) year from the date of original purchase. This warranty does not cover print count or normal wear and tear. Should your mailroom product prove to be defective during the warranty period, return mailroom product to your local retailer and/or office supply dealer within its warranty period. Thereafter, and for a period of one (1) year from the date of original purchase, return the defective mailroom product to us, at your expense, for replacement (exclusive remedy). Proof of purchase is required. You are responsible for securely packaging the defective unit and returning it to us. If we authorize a replacement for the defective mailroom product, we will then ship a replacement cartridge to you, freight prepaid, so long as you use an address in Western Europe, Scandinavia, Finland, Canada or the U.S. (including Puerto Rico but excluding other U.S. Possessions).

Shipments to other locations will be made freight collect. Exchanged cartridges assume the remaining warranty period of your original product covered by this limited warranty. This warranty covers only normal use in Western Europe, Scandinavia, Finland and the United States and Canada (including Puerto Rico but excluding other U.S. Possessions). This warranty is non-transferable and will not apply to products purchased from an end user. This warranty does not cover failures resulting from misuse, accident, modification, improper maintenance by you, improper storage or installation, unsuitable physical or operating environment, or damage caused by disasters such as flood, fire, lightening, or improper electrical current. If a claimed defect cannot be identified, you will be held responsible for the costs incurred.

In the event that a mailroom product is verified and confirmed by a Colorlabs-designated technician as the source of any damage to your mail addressing system, postage meter or digital mailing system, for which it is designed for use during the warranty period, we will reimburse you for the actual costs of repair (which must be reasonable) that are required to correct damages caused by the mailroom product. Reimbursement of costs is conditional on you providing to us satisfactory evidence the mailroom product was the actual cause of damage during the warranty period. You should request a written signed statement from the company performing the repair on company letterhead (showing the name and address of the company), stating that our mailroom product was responsible for the damage. Reimbursement is conditional on you providing a statement to us along with all of the following: 1) written invoice of cost to repair damage caused by use of our mailroom product, 2) store receipt showing purchase of our mailroom product, and 3) the actual mailroom product which was used, and 4) all used machine parts included in the actual cost to repair. After verification, we will then pay the reasonable repair charges for the mail addressing system, postage meter or digital mailing system. This warranty does not apply to the mail addressing system, postage meter or digital mailing system damage that is a result of misuse or consequential or incidental damage.

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